

# Media Statement

10 September 2020



## Mount Gambier gas supply to return progressively from Friday

Gas supply will progressively return to Mount Gambier from tomorrow and up until Sunday, 13 September.

Epic Energy has just completed repairs following an incident at its Mount Gambier meter station and is now ready to resume gas supply into the APA-operated network supplying gas to the township of Mount Gambier.

The meter station is the end point of Epic Energy's South East Pipeline System which delivers gas into the APA-operated network. The network supplies gas to more than 9,000 properties in Mount Gambier.

APA Group manages and operates the South Australian Natural Gas network on behalf of Australian Gas Networks (AGN) Limited.

APA Group emergency crews will visit customers in Mount Gambier to turn off their gas meters as work continues to restore Natural Gas supply to the town. Customers do not need to be at home when this occurs.

APA Group will begin supply restoration tomorrow (Friday). APA expects to have consumers re-connected by Monday. Supply to the hospital will be restored first.

Epic Energy CEO Clive D'Cruz said personnel worked quickly and safely today to identify and repair the issue.

"We appreciate the patience the community has shown since last night and apologise for the inconvenience caused," Mr D'Cruz said.

"Our technical specialists will now investigate what prompted this unexpected issue. As part of today's repairs our personnel have also extensively checked all components of the meter station to enable safe operation."

APA Group General Manager Networks Ed DePrinse said: "APA Group representatives will visit each property to reinstate supply. Consumers will be either re-connected if at home, or if not, a card will be left to instruct how to relight appliances. The card will also include a contact number for anyone who requires assistance with the relight process. Once re-connected, consumers may resume normal use of their gas supply."

Mount Gambier residents seeking further information should contact the APA Group Natural Gas Emergency Hotline on 1800 898 220.

### **Further media information contact:**

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