

Media Statement

11 September 2020



Mount Gambier gas incident

Investigations to date have indicated that the interruption to Mount Gambier's gas supply likely occurred when internal parts of a valve at the Mount Gambier meter station unexpectedly failed on Wednesday night.

As a result, it appears that a blockage was created and gas flows were disrupted on Wednesday evening.

Local support attended to investigate but couldn't resolve the issue, so Epic Energy's specialist technical staff were dispatched from Adelaide on Wednesday night.

Yesterday they identified a problem, cleared the blockage and replaced the internal parts of the valve in their entirety so that gas flow could be restored yesterday afternoon.

As part of the repairs the Epic Energy personnel have also extensively checked all components of the meter station to enable safe operation.

The team will be remaining in Mount Gambier to provide support if required to APA Group as it commences the relighting process to restore gas supply.

Epic Energy apologises for the inconvenience this disruption is causing to the Mount Gambier community and thanks them for their patience. We also thank APA Group for their collaboration and support.

If the community has any queries about restoration of supply, further updates will be available via the APA Group Natural Gas Emergency Hotline on 1800 898 220.

Further media information contact:

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